

Cigna Healthcare x HYROX Hong Kong 2026 Campaign (“Offer 2”) Terms & conditions:

Cigna Healthcare x HYROX 香港 2026 推廣活動（「獎賞二」）條款及細則

1. Definitions & General

1.1 The Cigna Healthcare HYROX Hong Kong 2026 Campaign (“Campaign”) is organised by Cigna Healthcare Hong Kong (“Cigna Healthcare”).

1.2 The Campaign period is from 18 April 2026 at 00:00 to 5 May 2026 at 18:00, Hong Kong Time (both dates and times inclusive) (the “Campaign Period”). All registrations must be completed within the Campaign Period.

1.3 By participating in the Campaign, participants are deemed to have read, understood, and agreed to be bound by these Terms and Conditions.

1. 定義及一般條款

1.1

「信諾環球 HYROX 香港賽 2026 推廣活動」（「本推廣活動」）由信諾環球香港（「信諾環球」）主辦。

1.2

本推廣活動之推廣期為 **2026 年 4 月 18 日上午 00:00 至 2026 年 5 月 5 日下午 6:00**（香港時間，包括首尾日期及時間）（「推廣期」）。所有報名必須於推廣期內完成。

1.3

參加本推廣活動即表示參加者已閱讀、理解並同意受本條款及細則約束。

2. Eligibility (General)

2.1 The Campaign is open to **Hong Kong residents aged 18 years or above.**

2.2 Employees of **Cigna Healthcare**, its affiliates, service providers, and their immediate family members are not eligible to participate.

2.3 Cigna Healthcare reserves the right to verify eligibility at any time and to disqualify any participant who does not meet the eligibility requirements.

2. 參加資格（一般）

2.1

本推廣活動開放予 **18 歲或以上的香港居民**參加。

2.2

信諾環球、其關聯公司、服務供應商之僱員及其直系家庭成員均不符合參加資格。

2.3

信諾環球保留隨時核實參加資格及取消任何不符合資格之參加者參與資格的權利。

3. Offer 2 – Complimentary Massage & Wellness Goodie Bag

Eligibility

3.1 To be eligible for **Offer 2**, a participant must:

- a. Be a registered HYROX racer or spectator;
- b. Meet the general eligibility requirements set out in Clause 2;
- c. Successfully complete and submit the online registration form designated for Offer 2 during the registration period from **18 April 2026 at 00:00 to 5 May 2026 at 18:00**, Hong Kong Time;
- d. Receive a confirmation email upon successful registration.
- e. Provide true, accurate, complete, and up-to-date personal information, including a **valid and unique Hong Kong mobile phone number** (duplicate mobile numbers will not be accepted); and
- f. Have checked all required boxes, including providing **explicit consent** to the collection and use of their personal data for **direct marketing purposes** by Cigna Healthcare.

3. 獎賞二 – 免費按摩及健康禮品包

參加資格

3.1 參加者須符合以下條件，方可獲得獎賞二資格：

- a. 為已登記之 HYROX 參賽者或觀眾
- b. 符合第 2 條所列之一般參加資格；
- c. 於 2026 年 4 月 18 日上午 00:00 至 2026 年 5 月 5 日下午 6:00（香港時間）內，成功完成並提交獎賞二指定之網上登記表格；
- d. 成功完成登記後收到確認電郵。
- e. 提供真實、準確、完整及最新的個人資料，包括一個有效及獨立的香港流動電話號碼（重複的流動電話號碼將不被接受）；及
- f. 勾選所有所需選項，包括明確同意信諾環球就直接推廣用途收集及使用其個人資料。

4. Offer 2 – Reward Entitlement

4.1 Eligible Participants of Offer 2 may enjoy:

- a. **One (1) complimentary massage session**; and
- b. **One (1) wellness goodie bag**
(collectively, the "Reward").

4. 獎賞二 – 獎賞內容

4.1

符合資格的獎賞二參加者可享有以下獎賞：

a. — (1) 次免費按摩療程；及

b. — (1) 份健康禮品包

(統稱為「獎賞」)

5. Offer 2 – Reward Allocation

5.1 The Reward is available on a **first-come, first-served basis**, subject to on-site capacity and availability.

5.2 Once the total or daily allocation of the Reward has been fully redeemed, no further redemption will be available.

5. 獎賞二 — 獎賞分配

5.1

獎賞名額按先到先得方式派發，並須視乎現場容量及實際供應情況而定。

5.2

當獎賞的整體或每日名額全部派發完畢後，將不再提供任何兌換。

6. Offer 2 – Reward Redemption & Usage

6.1 Eligible Participants who have successfully completed registration will receive a confirmation email indicating eligibility to redeem the Reward **from 8 May 2026 to 10 May 2026**. The Offer is valid from **10:00 a.m. to 6:00 p.m.** from **8 May 2026 to 10 May 2026** (both dates and times inclusive), during the operating hours of the Cigna Healthcare Health Hub at Cigna Healthcare HYROX Hong Kong 2026.

6.2 To redeem the Reward, Eligible Participants must present valid proof of successful registration (including but not limited to the confirmation email or on-site system verification) at the **Cigna Healthcare Health Hub** located at the HYROX Hong Kong event venue.

6.3 Upon successful verification, Eligible Participants will be issued a message token entitling them to **one (1) complimentary massage session**.

6.4 Massage sessions are subject to on-site availability and operational arrangements. Participants must make an **on-site booking on the same day** upon receiving the message token. Advance booking is not available.

6.5 Massage sessions are not guaranteed and are allocated on a first-come, first-served basis, subject to daily capacity.

6.6 Failure to redeem the Reward or attend a booked massage session during the offer period shall be deemed a forfeiture of the Reward, and no replacement or compensation will be provided.

6. 獎賞二 — 獎賞換領及使用

6.1

成功完成登記的合資格參加者將收到確認電郵，列明可於 **2026 年 5 月 8 日至 5 月 10 日** 期間換領獎賞。獎賞有效時間為 **2026 年 5 月 8 日至 5 月 10 日** 上午 **10:00** 至下午 **6:00** (包括首尾日期

及時間), 並須於信諾環球 **HYROX 香港賽 2026** 活動期間之信諾環球 **Health Hub** 營運時間內使用。

6.2

合資格參加者須於 HYROX 香港活動場地內之信諾環球 **Health Hub** 出示有效的成功登記證明 (包括但不限於確認電郵或現場系統核實), 方可換領獎賞。

6.3

經核實資格後, 合資格參加者將獲發一枚按摩代幣, 可享用一 (1) 次免費按摩療程。

6.4

按摩療程須視乎現場供應及實際運作安排而定。參加者須於領取按摩代幣/代券當日即場預約, 恕不接受提前預約。

6.5

按摩療程名額並非保證, 並按**先到先得**方式分配, 且受每日名額限制。

6.6

如參加者未能於指定期間內換領獎賞或出席已預約的按摩療程, 將視作自動放棄獎賞, 恕不補發或作任何形式的補償。

7. Limitations

7.1 Each Eligible Participant is entitled to a maximum of **one (1) massage session and one (1) wellness goodie bag** only.

7.2 Rewards are **non-transferable, non-exchangeable, and not redeemable for cash or other substitutes**, in whole or in part.

7.3 The contents of the wellness goodie bag are subject to availability and may vary.

7. 使用限制

7.1

每位合資格參加者最多只可獲享一 (1) 次按摩療程及一 (1) 份健康禮品包。

7.2

獎賞不可轉讓、不可兌換、不可兌換現金或其他替代品 (不論全部或部分)。

7.3

健康禮品包之內容須視乎供應情況而定, 並可能有所更改。

8. Health Disclaimer

8.1 Massage services are provided for **relaxation and general wellness purposes only** and do not constitute medical advice, diagnosis, or treatment.

8.2 Participants should seek professional medical advice prior to participation if they have any health conditions or concerns.

8.3 Participation in the Campaign and use of the Reward are at the participant's own risk.

8. 健康免責聲明

8.1

按摩服務僅供放鬆及一般健康用途，並不構成任何醫療建議、診斷或治療。

8.2

如參加者有任何健康狀況或疑慮，應於參與本推廣活動或使用相關服務前，先行諮詢合資格的醫療專業人士。

8.3

參加者參與本推廣活動及使用獎賞須自行承擔一切風險。

9. Disqualification

Cigna Healthcare reserves the right to disqualify any participant who provides false, misleading, or incomplete information, tampers with the registration process, or breaches these Terms and Conditions.

9. 取消資格

如參加者提供任何虛假、誤導性或不完整的資料，干擾或篡改登記程序，或違反本條款及細則，**信諾環球**保留取消其參與資格的權利。

10 Personal Data Collection, Use and Direct Marketing

10.1 Personal data collected, used, stored, disclosed or otherwise processed in connection with Offer 2 will be handled in accordance with the Personal Information Collection Statement of Cigna Hong Kong. By participating in Offer 2, you confirm that you have read, understood and agreed to be bound by [the Personal Information Collection Statement of Cigna Hong Kong](#).

11.2 If you do not consent to Cigna Healthcare using and/or sharing your personal data for any direct marketing purposes as described in the Personal Information Collection Statement of Cigna Hong Kong, you may exercise your opt-out right by notifying the Data Protection Officer of Cigna Hong Kong at the address set out in the Statement, and we will cease using and/or sharing your personal data for direct marketing purposes.

10. 個人資料收集、使用及直接促銷

10.1

就與獎賞二有關而收集、使用、儲存、披露或以其他方式處理的個人資料，將根據《[信諾香港個人資料收集聲明](#)》處理。參與獎賞二即表示閣下確認已閱讀、明白及同意受《信諾香港個人資料收集聲明》約束。

10.2

如閣下不同意信諾環球香港按照《信諾香港個人資料收集聲明》所述，就任何直接促銷用途使用及 / 或分享閣下的個人資料，閣下可根據該聲明中所載的地址通知信諾香港資料私隱主任行使退出權，我們將予以配合，並停止就直接促銷目的使用及 / 或分享閣下的個人資料。

11. Third-Party Service Provider

11.1 Massage services are provided by an independent third-party service provider.

11.2 Cigna Healthcare makes no representation or warranty regarding the quality, safety, suitability, or availability of the services provided by the third-party service provider and shall not be responsible for any acts or omissions of such provider.

11. 第三方服務供應商

11.1

按摩服務由獨立第三方服務供應商提供。

11.2

信諾環球不就該第三方服務供應商所提供服務的質素、安全性、適合性或可用性作出任何陳述或保證，亦不會就該等服務供應商的任何行為或疏忽承擔任何責任。

12. Liability

Except where caused by Cigna Healthcare's negligence or wilful misconduct, Cigna Healthcare shall not be liable for any loss, damage, injury, delay, cost, or expense arising from participation in the Campaign or use of the Reward.

12. 法律責任

除因信諾環球的疏忽或故意失當行為所直接引致外，信諾環球概不就任何因參與本推廣活動或使用獎賞而引起的損失、損害、受傷、延誤、費用或開支承擔任何責任。

13. Changes & Termination

Cigna Healthcare reserves the right to suspend, amend, terminate, or cancel the Campaign or these Terms and Conditions at any time without prior notice, subject to applicable laws and regulations.

13. 更改及終止

在符合適用法律及法規的前提下，信諾環球保留隨時暫停、修改、終止或取消本推廣活動或本條款及細則的權利，而毋須另行通知。

14. Governing Law & Final Decision

14.1 All decisions made by Cigna Healthcare regarding eligibility, reward allocation, and interpretation of these Terms and Conditions shall be **final and binding**.

14.2 These Terms and Conditions shall be governed by and construed in accordance with the **laws of the Hong Kong Special Administrative Region**.

14. 適用法律及最終決定權

14.1

信諾環球就參加資格、獎賞分配及本條款及細則的詮釋所作出的一切決定，均為最終及具約束力。

14.2

本條款及細則受香港特別行政區法律管轄，並按其法律詮釋。

15. Language

In the event of any discrepancy between the English and Chinese versions of these Terms and Conditions, the **English version shall prevail.**

15. 語言

如本條款及細則的英文版本與中文版本出現任何歧義，概以英文版本為準。