



2025 May Cigna HealthFirst Elite 360 Medical Plan EXTRA Promotion

Cigna Healthcare understands that a 360-degree health protection is crucial to support you and your family in living an active and healthy life. Enroll in our **Cigna HealthFirst Elite 360 Medical Plan** to enjoy up to 8 months premium discount¹ in two consecutive years and up to 50% off premium discount on your child's policy when enrolling together!



Promotion Period: 13 May 2025 to 31 May 2025

2025 Q2 Cigna HealthFirst Elite 360 Medical Plan EXTRA Promotion Offer Details:

Policy Year	Eligible Premium Discount
Year 1	2 months premium discount
Year 2	4 months premium discount + 2 months premium discount (If no claims have been paid or submitted for the 1 st Policy Year ¹)
Child Discount^{2,3}	
If a Child's policy is enrolled with one of the parents: Enjoy 50% off until child reaches age 18	

The above promotions are subject to terms and conditions.

Remarks:

- The Policy Holder is eligible for an additional 2-month premium discount at renewal in the 2nd Policy Year if no claims have been paid or submitted for the 1st Policy Year, including those submitted after the 2nd Policy Year Renewal Date.
- Not applicable to Optional Dental Benefits (if any).
- The child discount is applicable only if:
 - The application for the child's policy is submitted together with one of the parents; or
 - The child enrolls in any Policy Year after the issuance of the parent's policy.
 - If the child enrolls alone, please refer to the above Eligible Premium Discount table before the child discount section for details regarding the discounts. Remark 1 also applies to situations where the child enrolls alone.

Plan Features

360-degree Total Health Protection



Comprehensive protection with coverage up to HK\$50,000,000

A range of benefits covering from prevention, diagnosis, treatment to recovery.



Extra care for 3 critical illnesses

Rehabilitation benefits and financial support specially designed for cancer, stroke and heart attack.



Personalized Health Assessment

Tailor-made health check to prevent disease and improve overall health.



Cashless Medical Service¹ and Cigna Care Manager

With extensive network of medical professionals and personalized healthcare concierge service for you.



Worldwide Second Medical Opinion Service²

Empowering you to make an informed decision about the best treatment options.



No Claims Reward

A discount of 5% on the standard premium of the basic policy if no claims have been paid for 2 consecutive policy years.

Remarks:

1. Cashless Medical Service is applicable to Cigna Healthcare Premium Medical Network in Hong Kong only while cashless hospitalization is available worldwide. The Cashless Medical Service is a value-added service and subject to terms and conditions.
2. This service is a value-added service provided by an independent third-party service provider and does not form part of the contractual benefit under your policy. Cigna Healthcare reserves the right to amend or cancel the service at any time without prior notice at its absolute discretion. Cigna Healthcare is not the service provider for this service. The relevant service provider is not our agent, and vice versa. We make no representation, warranty or undertaking as to the quality and availability of the service, and do not accept any responsibility or liability for the service provided by the service provider. Under no circumstances will Cigna Healthcare be responsible or liable for acts or omissions of the service provider in the provision of the service.

This section highlights key selling points of the Cigna HealthFirst Elite 360 Medical Plan.

For detailed information regarding coverage, terms, and conditions, please refer to the brochure/policy document.

Product
Brochure



Variety of Value-added Services

Cigna Care Manager

One-to-One Health Concierge Services

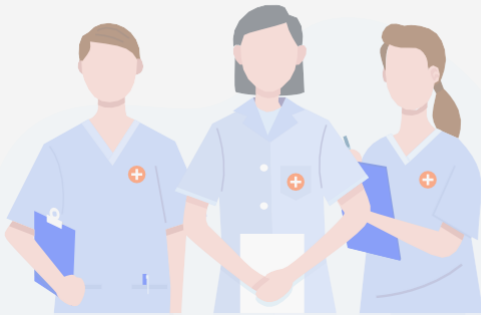
Supported by a team of experienced registered nurse, offering personalized healthcare concierge services and supports throughout your health journey.



New Customer Stories:

- 1) Severe Accident During Overseas Travel?
- 2) Diagnosed with Stomach Cancer?

Scan to learn more about the stories!



Cashless Medical Service

Hassle-free cashless arrangement

Enjoy cashless hospitalization arrangement with our network in Hong Kong of 1,000+ reputable medical providers



Day Procedure Centre Cashless Service

Extensive network in Hong Kong and time saving

Perform OGD and Colonoscopy at network Day Procedure Center with Cashless Medical Service, reduces the risk of hospital acquired infection and provide you with convenience.



Booking Hotline: (852) 8100 4330



Access to Smart Health

Online health information hub

Provide you with the latest health and wellness information to improve your health and wellness.



Scan to visit
Cigna Smart Health



MyCigna HK App

Your on-the-go healthcare companion

Featuring user-friendly functionalities, including submit and check of claims, finding network doctors and clinics, and even submit Cashless Medical Services Request anytime, anywhere!



- I. The Cashless Medical Service is a value-added service and subject to terms and conditions. To use the Cashless Medical Service, a Pre-approval Form for Cashless Medical Service ("Pre-approval Form") must be submitted to us for approval prior to hospital admission. Cigna Healthcare requires 5 working days upon receipt of a completed form and supporting medical documents to process the application. We will confirm your application by issuing you a Letter of Guarantee to Cashless Medical Service (CMS) which sets out the conditions of the Cashless Medical Service arrangement. We have the absolute discretion to decline the Cashless Medical Service application based on information provided by the Insured Person and/or Policy Holder about the Insured Person's medical condition or if the Cashless Medical Service application does not include valid, sufficient and complete information for credit card authorization. All Cashless Medical Service approvals provided by us are subject to the deductible level and benefit limit of the Policy. The Insured Person and/or Policy Holder are responsible for settling any amount not covered by their Policy.

2025 Q2 Cigna HealthFirst Elite 360 Medical Plan EXTRA Promotion – Terms & Conditions:

- 1. 2025 Q2 Cigna HealthFirst Elite 360 Medical Plan EXTRA Promotion (the “Offer”) is organized by Cigna Worldwide General Insurance Company Limited (“Cigna Healthcare”).
- 2. The Offer is valid from 13 May 2025 to 31 May 2025, both days inclusive (the “Promotion Period”).
- 3. The Offer applies to all plan level of Cigna HealthFirst Elite 360 Medical Plan regardless of room type and area of cover (the “Eligible Plan(s)”). Child Discount is not applicable to the Optional Dental Benefits (if any).
- 4. The Offer is only applicable to successful applications for Eligible Plans that are submitted during the Promotion Period and must be underwritten and issued by Cigna Healthcare on or before 31 August 2025 (“Eligible Policy(ies)”). Each Eligible Policy will cover one insured person and each Eligible Policy will be entitled to the Premium Discount or Child Discount as stated in clauses 7 and 8 below provided that the Eligible Policy remains continuously in force under an Eligible Plan until the Premium Discount or Child Discount is applied. Successful applications for the child’s policy must be submitted together with one of the parents or the child must enrolls in any policy year after the issuance of the parent’s policy in order to enjoy the Child Discount. If the child enrolls alone, the child’s policy can only enjoy a 2-month premium discount for 1st Policy Year, a 4-month premium discount and additional 2-month premium discount (if no claims have been paid or submitted for the 1st Policy Year) for the 2nd Policy Year. The implications of any claims submitted for the 1st Policy Year will be subject to the conditions outlined in Clause 7.
- 5. The Child Discount will cease to apply from the next policy anniversary date of the child policy if:
 - (i) the parent’s and/or child’s policy is terminated; or
 - (ii) the child reaches age 18.
- 6. The Offer cannot be combined with any other promotional offer, except the exclusive online offer (with promo code) for the Cigna HealthFirst Elite 360 Medical Plan (if applicable).
- 7. Eligible Policies with an annual payment frequency will enjoy a 2-month annual premium discount for the 1st Policy Year and a 4-month annual premium discount for the 2nd Policy Year. The Policy Holder shall be eligible for an additional 2-month premium discount (based on the standard annual premium) at renewal in the 2nd Policy Year if no claims have been paid or submitted for the 1st Policy Year; Eligible Policies with a monthly payment frequency will enjoy a 2-month premium discount based on the monthly premium for the 1st Policy Year and a 4-month premium discount based on the monthly premium for the 2nd Policy Year. The Policy Holder shall be eligible for an additional 2-month premium discount (based on the standard monthly premium) at renewal on the 2nd Policy Year if no claims have been paid or submitted for the 1st Policy Year.

Calculation of Premium Discount on Eligible Policy:

	Eligible Premium Discount
1st Policy Year	2 months premium discount
2nd Policy Year	4 months premium discount + 2 months premium discount (If no claims have been paid or submitted for the 1st Policy Year)

If any claims for the 1st Policy Year are submitted before the 2nd Policy Year Renewal Date, and the claim payment is paid after the 2nd policy Renewal Date, or any claims for the 1st Policy Year are submitted after the 2nd Policy Year Renewal Date, the Policy Holder will not be entitled to the additional 2-month premium discount and will be required to repay the amount of the 2 months premium discount previously received upon Cigna Healthcare’s request.

- 8. Calculation of the Child Discount on Eligible Policy:

Policies with an annual payment frequency will enjoy 50% off the annual premium for each Policy Year until the child reaches age 18 and/or if the parent’s and/or child’s policy is terminated. Policies with a monthly payment frequency will enjoy 50% off each monthly premium per Policy Year until the child reaches age 18 and/or if the parent’s and/or child’s policy is terminated.
- 9. The calculation of the Premium Discount and Child Discount is only applicable to the basic premiums of the Eligible Policy. The Offer is not applicable to any premium loading (if any) and levy.
- 10. In case of cancellation or termination of the Eligible Policies during the cooling off period or policy term, the Premium Discount will be cancelled, only the actual premium paid will be refunded. Premium Discount cannot be redeemed for cash or transferred under all circumstances.
- 11. Each Eligible Policy can only enjoy the Premium Discount once during the promotion period.
- 12. The Offer is not applicable to applicants who have submitted applications for or enrolled in the Cigna HealthFirst Elite Medical Plan or Cigna HealthFirst Elite 360 Medical Plan within 12 months before the Promotion Period but withdrawn the applications or cancelled the issued policies and then re-applied for the Eligible Plan during the Promotion Period.
- 13. All the Eligible Policies need to undergo normal application process, including underwriting and approval by Cigna Healthcare. Cigna Healthcare reserves the right to accept or reject any application.
- 14. Staff of Cigna Healthcare and their families are not eligible for the Offer.
- 15. Cigna Healthcare reserves the right to change, suspend or cancel the Offer or change any of the terms and conditions of the Offer at any time without prior notice. In case of any disputes, Cigna Healthcare’s decision shall be final.
- 16. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.

Terms & Conditions of Cigna Healthcare's HealthFirst Elite 360 Medical Plan Shopping Voucher Promotion ("T&C"):

信諾環球尊尚360醫療保購物禮券推廣活動條款及細則:

- I. This promotion (the "Promotion") is organized by Cigna Worldwide General Insurance Company Limited ("Cigna Healthcare").
此優惠 (下稱「推廣活動」) 由信諾環球保險有限公司 (「信諾環球」) 舉辦。
2. The Promotion is valid from 13 May 2025 to 31 May 2025, both days inclusive (the "Promotion Period").
推廣活動由 2025 年 5 月 13 日至 2025 年 5 月 31 日止，包括首尾兩日 (下稱「推廣期」)。
3. The Promotion is only applicable to Cigna HealthFirst Elite 360 Medical Plan ("Eligible Plans"), including
此推廣活動只適用於信諾尊尚 360 醫療保 (「合資格計劃」)，包括
 - with HK\$15,000, HK\$25,000, HK\$50,000 or HK\$75,000 deductible, regardless of room type or area of cover
 - 港幣\$15,000、港幣\$25,000、港幣\$50,000 或港幣\$75,000 自付費計劃。不限病房類別及受保地區選項。
4. To qualify for the Promotion, all conditions below must be satisfied:
要享有此推廣活動優惠，必須符合以下所有條件：
 - i. The new applications must be submitted through the "contact me" form on the Cigna Healthcare web page, or call Cigna Healthcare designated hotline 8100 1526 to submit contact details; and
新投保申請必須透過信諾環球網站上的「請聯絡我」表格，或致電信諾環球專屬熱線 8100 1526 提交聯絡資料；及
 - ii. The new applications of Eligible Plan must be received by Cigna Healthcare within the Promotion Period, solely based on the record of Cigna Healthcare; and
於推廣期內信諾環球收到合資格計劃之新投保申請，而收到申請之時間僅根據信諾環球的紀錄而定；及
 - iii. Policies of the relevant application(s) must be underwritten and issued by Cigna Healthcare on or before 31 July 2025 (each an "Eligible Policy"); and
所有相關計劃之申請必須由信諾環球於 2025 年 7 月 31 日或之前核保並簽發 (每張保單下稱「合資格保單」)；及
 - iv. Each Eligible Policy shall only be counted once for the Promotion; and
每張合資格保單於推廣期內只可參與此推廣活動一次；及
 - v. Each Eligible Policy must be in force and all payable premiums shall have been settled by the policyholder when the shopping vouchers or gift card are mailed to the policyholder of the relevant Eligible Policy ("Eligible Policyholder").
當購物禮券或禮品卡寄出予合資格保單之保單持有人 (下稱「合資格保單持有人」) 時，每張合資格保單必須仍然生效及合資格保單持有人已成功繳付所有屆時需繳付的保費。
5. Each Eligible Policy will be entitled to receive one of the following:
每張合資格保單可享以下其中一項
 1. Parkshop shopping voucher, value of HK\$500 or
香港百佳超級市場禮券，價值港幣\$500；或
 2. HKTV Mall e-gift voucher, value of HK\$500
香港 HKTV Mall 電子購物禮券，價值港幣\$500

6. The shopping voucher(s) and e-gift voucher(s) are not refundable or redeemable for cash. If Cigna Healthcare cannot provide the shopping voucher(s) (i.e. ParknShop shopping voucher(s) & HKTV Mall e-gift voucher(s)) for any reasons, Cigna Healthcare reserves the right to replace the said voucher(s) with other voucher(s) at the same face value and the Eligible Policyholder shall not raise any objection to this arrangement. The use of all voucher(s) is subject to the terms and conditions imposed by the supplier. Cigna Healthcare is not the supplier or distributor of the voucher(s) & e-gift vouchers and shall not be liable in any way whatsoever in relation to any aspects for the use of the voucher(s), including but not limited to their services' quality and supply.
- 有關購物禮券及電子購物禮券不可作退款或兌換現金。如因任何原因而不能提供有關禮券 (即香港百佳超級市場購物禮券及香港 HKTV Mall 電子購物禮券)，信諾環球有權以相同價值的其他公司發出的禮券代替有關禮券，合資格保單持有人不得異議。所有禮券之使用受個別供應商所定之條款及細則約束。信諾環球並非禮券及電子購物禮券的供應商或分銷商，並無須在任何形式上就服務或使用服務的結果負責 (包括但不限於服務的品質及供應)。
7. The shopping voucher(s) (i.e. ParknShop shopping voucher) will be mailed to the Eligible Policyholder's last known correspondence address (based on Cigna' Healthcare's record) after 6 months from the policy issue date or before 31 January 2026, whichever is earlier. If the Eligible Policyholder is not be able to receive any shopping voucher(s) due to an inaccurate or incorrect correspondence address being provided to Cigna Healthcare, Cigna Healthcare will not be liable or responsible for the loss or non-delivery.
- 購物禮券 (即香港百佳超級市場購物禮券) 將於合資格保單簽發日起計 6 個月後或於 2026 年 1 月 31 日前 (以較早者為準) 郵寄至合資格保單持有人最近所提供之通訊地址 (根據信諾環球紀錄)。若合資格保單持有人因提供錯誤通訊地址，而無法收到有關購物禮券，信諾環球概不承擔任何失去或未能收到獎品之責任。
8. The e-gift voucher (s) (i.e. HKTV Mall e-gift voucher) will be emailed to the Eligible Policyholder's last known correspondence email address (based on Cigna' Healthcare's record) after 6 months from the policy issue date or before 31 January 2026, whichever is earlier. If the Eligible Policyholder is not be able to receive an e-gift voucher(s) due to an inaccurate or incorrect correspondence email address being provided to Cigna Healthcare, Cigna Healthcare will not be liable or responsible for the loss or non-delivery.
- 電子購物禮券 (即 HKTV Mall 電子購物禮券) 將於合資格保單簽發日起計 6 個月後或於 2026 年 1 月 31 日前 (以較早者為準) 電郵至合資格保單持有人最近所提供之電郵地址 (根據信諾環球紀錄)。若合資格保單持有人因提供錯誤電郵地址，而無法收到有關電子購物禮券，信諾環球概不承擔任何失去或未能收到獎品之責任。
9. The Eligible Policyholder should contact Cigna Healthcare by 28 February 2026 for enquiry if the shopping voucher(s) or e-gift voucher(s) cannot be received. Cigna Healthcare will not be able to handle any shopping voucher(s) or e-gift voucher(s) re-issuance after this date.
- 若合資格保單持有人無法收到有關購物禮券或電子購物禮券，請於 2026 年 2 月 28 日或之前聯絡信諾環球。在此日期之後，信諾環球將無法處理購物禮券或電子購物禮券的重新發放事宜。
10. The applicant is responsible for reviewing these terms and conditions. By participating in the Promotion, the applicant agrees and accepts to be bound by these terms and conditions.
- 申請人有責任閱讀此等條款及細則。通過參與本推廣活動，即代表申請人同意並接受此等條款及細則的約束。
11. All application(s) for the Eligible Plan are subject to underwriting and approval by Cigna Healthcare. Cigna Healthcare reserves the right to accept or decline any application.
- 所有合資格計劃投保申請須經信諾環球核保及批准。信諾環球保留是否接受任何有關計劃投保申請的絕對權利。
12. Cigna Healthcare gives no warranty or representation for and is not legally liable for the loss, damage, delay, non-delivery or misdelivery of the shopping voucher(s) sent by post.
- 信諾環球不會就任何購物禮券於郵寄過程中的遺失、損壞、郵遞延誤、無法派遞或派遞錯誤負上任何責任。
13. The Promotion is not applicable to applicants who have submitted applications for or enrolled in the Cigna HealthFirst Elite Medical Plan or Cigna HealthFirst Elite 360 Medical Plan within 12 months before the Promotion Period but withdrawn the applications or cancelled the issued policies and then re-applied for the Eligible Plan during the Promotion Period.

推廣活動並不適用於推廣期之前 12 個月內已遞交之信諾尊尚醫療保或信諾尊尚 360 醫療保申請或已生效的合資格計劃但其後撤回投保申請或取消保單，並於推廣期內再次投保合資格計劃之客戶。

14. The Promotion cannot be combined with any other promotional offer, except the following discounts for Cigna HealthFirst Elite 360 Medical Plan (if applicable):

本推廣活動不可與其他優惠同時使用。以下適用於信諾尊尚 360 醫療保的折扣優惠除外（如適用）：

- Cigna Healthcare HealthFirst Elite 360 Medical Plan Premium Discount Promotion
信諾環球尊尚 360 醫療保保費減免推廣

15. Cigna Healthcare reserves the right to change, suspend or cancel the Promotion or change any of the terms and conditions of the Promotion at any time without prior notice. In case of any disputes, decision of Cigna Healthcare shall be final.

信諾環球保留在沒有預先通知的情況下隨時更改、暫停或取消是次推廣活動或修訂其條款及細則之權利。有關是次推廣活動的任何爭議，信諾環球保留最終決定權。

16. The terms and conditions contain general information only. It does not constitute any contract or any part thereof between Cigna Healthcare and any other party(ies). All the product information is for reference only. For details of the features, contents, terms, conditions and exclusions of the relevant specified product, please refer to the relevant product brochure(s) and policy provision(s).

此條款及細則只載有一般資料，並不構成信諾環球與任何人士或團體所訂立任何合約或合約的任何一部份。所有產品資料只供參考。就有關產品特色、內容、條款、細則及不保事項，請參閱相關產品小冊子及保單條款。

17. The English version of the terms and conditions of the Promotion shall prevail if there is any discrepancy between the English and Chinese versions.

如是次推廣活動條款及細則之中、英文版本有任何差異，概以英文版本為準。

18. Personal data collected, used, stored, disclosed or otherwise dealt with in connection with this Promotion shall be processed in accordance with the [Personal Information Collection Statement of Cigna Healthcare Hong Kong](#). By participating in this Promotion, the applicants are deemed to have read, understood and agreed to be bound by the Cigna Healthcare Personal Information Collection Statement.

與此推廣活動有關的個人資料的收集、使用、儲存、披露或其他處理方面，將根據[信諾環球香港個人資料收集聲明](#)進行收集、處理或使用。參與此推廣活動即表示申請人已閱讀、理解、接受並被視為明白及同意遵守信諾環球的個人資料收集聲明。